

# Recurring payments: Frequently Asked Questions (FAQs)

## What is a recurring payment?

Setting up a recurring payment (sometimes called a 'continuous payment authority') you are allowing Skills for Care to take a regular payment (in this case

## How does Skills for Care use recurring payments?

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## How does Skills for Care process payments?

Skills for Care's servers. Stripe fully comply with the Payment Card Industry Data

## What if my card expires?

'Smarter saved cards'. Strip

the 'My account' area on the Skills for Care portal.

## How will I know that you have taken a payment?

## What happens if you cannot take payment?

If we haven't been able to take payment we will let you know and we will make two

attempts. If we still haven't been able to take your subscription

## How can I stop my recurring payment?

§ Logging into your membership account and changing your details in the 'My account settings' section of the portal.

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