



It was suggested that digital basics online training events would be useful for the sector.

Facilitators shared that Barclays Digital Eagles will be running a digital basics introduction session with Skills for Care on Wednesday, 30 March at 10:00. Details for signing up can be found on the [Skills for Care website](#).

#### **4. Questions/comments on incorporation of digital skills within adult social care recruitment, qualifications and career progression**

A question was asked about whether there is scope to develop a training framework which

The NHS Transformation Directorate has been working with support from Skills for Care to develop a new digital skills framework for the sector, to help the workforce and employers understand the relevance of digital for their roles and career development. More information published shortly.

A question was asked about how the incorporation of digital skills within qualifications would be implemented.

Alongside developing the new digital skills framework, the NHS Transformation Directorate is exploring options for how best incorporate digital skills within qualification criteria and/or supporting training. Over the next three years, care providers will also be able to access additional training on digital skills as part of commitments set out in the recent White Paper, [People at the Heart of Care](#).

*A question was asked about how to ensure job applicants without digital skills are not overlooked for roles or promotion.*

Panellists at the event discussed this question. You can listen back to the recording from 2hrs 12 minutes to hear the discussion.

A question was asked about where the budget for adult social care digital skills training will sit (in health or local authorities).

The NHS Transformation Directorate will engage with stakeholders, including the Integrated Care Systems (ICSs) and local authorities, to ensure the learning offer is as accessible as possible.

#### **5. Questions/comments on investing in digital technologies**

Participants asked where they could find more information about sector specific technology.

The [Digital Social Care](#) website offers advice and support to the sector on technology and data protection and has a range of helpful resources. This includes examples of specific technologies in the [success stories](#) section of the website, and an [Assured Supplier List](#) for

digital social care record solutions. This service will continually expand its advice and support, for example hosting the upcoming digital skills framework.

## **6. Questions/comments on driving cultural change**

Questions were asked around how to help drive culture change in support of digital working asked about how to develop systems that measure the non-financial benefits of technology.

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Questions were also asked around how the workforce could be freed up to take advantage of training programmes and about financial remuneration for attending training.

The ability of care workers to access training is important and we recognise the need to consider the link to ongoing capacity issues. There is growing evidence that technology can help free up staff time, including the potential for flexible and blended approaches to learning, such as online materials and courses.

A question was asked about plans to involve members of the workforce in the design, development, implementation and safety of digital systems.

Further work to support the workforce to become more involved in the development of digital technologies is currently in planning, but may include expanding access to existing groups and networks, such as the Digital Social Care Rapid Reference Group, where there will be future opportunities to help shape digital projects.