


How I became a registered manager

Alicia Ferrie is the Registered Manager of Short Notice Care Services Ltd. Her journey to become a registered manager is summarised below.

“Working in various positions has helped me to see different roles across services. This helps me to understand what they’re going through and the issues they struggle with and how I can help and support colleagues.”

Progression	Quotes	Role	Learning and development
	"At the age of 19, I decided that I wanted to work in care and applied for a care coordinator role at a domiciliary care agency via the Apprenticeship website."		