



**There are three ways to submit your feedback to us:**

1. **Talk to us** - to start with you might like to talk to a member of Skills for Care staff who will try to help with your concerns. This often works and we can improve our service as a result. They will also tell you whether your concern falls within our control and if not, where you can direct your concern.
2. **Complete a web form** - If you do not want to speak to someone directly, or you have done so and are still not satisfied, please complete this webform. <https://forms.office.com/r/87vznY0wkp>
3. **Write to us** - you can send us feedback by email: [feedback@skillsforcare.org.uk](mailto:feedback@skillsforcare.org.uk)

Whatever method you choose to use, please make sure you tell us about:

What it is that you are complimenting us on;

something better in future;

If you do not have the time to write to us, please call us on 0100 200 0000.